·T· ·Mobile·

START GUIDE

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Welcome

to Android™ Basics

Phone Navigation
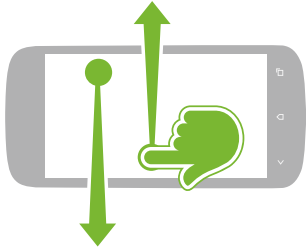## Move around your touch screen

Tap

to select an item or open an application.

or

Touch & hold

to drag an item or to add widgets, shortcuts, and applications to the Home screen.

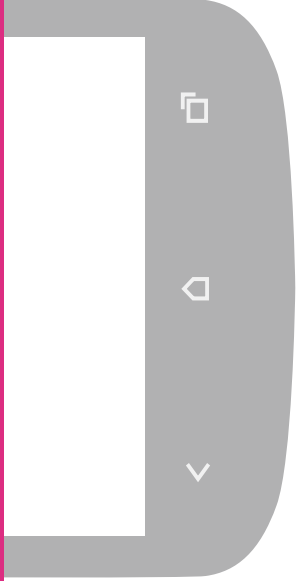**Swipe left & right** to see more of your Home screens.

Touch & drag down the top bar to open the Notification screen.

Hard Keys

Are always there to help you out

Home key

Tap to go back to your
Home screen.

Recent Apps key
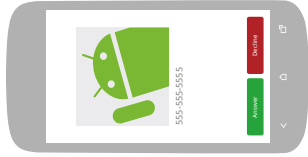
Tap to display apps you
have opened.

Back key

Tap to return to the
previous screen.

Dialer

Make phone calls and stay in touch

To answer a call,
tap [Answer]

To decline a call,
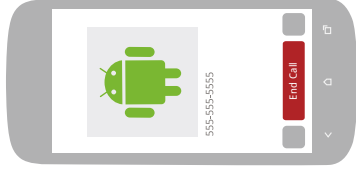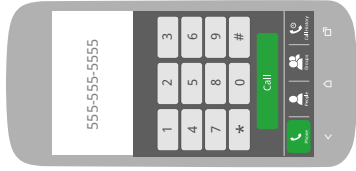tap [Decline]

To place a call,
tap the **Phone** icon to open the dialer screen...

555-555-5555

...then

enter a phone number or tap a contact then tap

Call

555-555-5555

To end a call, tap

End Call

555-555-5555

Search

Find anything, anytime, and virtually anywhere

Google™ Search

Access the world's information to find what you're looking for.

Internet

Surf the Web while on the go.

Android Market™

Explore the world of games and apps on your phone.

Additional Features

Want to know more?

Please see the rest of this guide for more information.

Visual Voicemail
Tap for Visual Voicemail.

Messaging
Tap for messages.

People
Tap to view your contacts.

TABLE OF CONTENTS

SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit **www.t-mobile.com/support** where you can:

- Register for **my.t-mobile.com** to check your minutes, pay your bill, upgrade your phone, and change your rate plan.

- Review your phone's User Manual and troubleshooting FAQs.

- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

You can also visit the following sites to learn more about your phone:

- **http://support.t-mobile. com/docs/DOC-2501**
- **http://support.t-mobile.com/community/ phones_data_devices/android**

SERVICE

If you are a new T-Mobile® customer and your service has not yet been activated, call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

You will need the following information when activating service:

- Service Agreement and agent code on your Agreement

- Your name, home address, home phone, and billing address
  Note: For business and government accounts, please provide the name of your company or government agency, address, and tax ID.

- Your Social Security number, current driver's license number, and date of birth for credit check purposes

- Your choice of T-Mobile rate plan and services (see **www.t-mobile.com** for latest plan information)

- SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and your Service Agreement.

PHONE OVERVIEW

Headset jack

Power/Lock key

Status bar
Touch and drag down to open

Charger/ USB Port

Volume key

Back key

Home key

Recent apps key

MICRO SIM CARD

The micro SIM (Subscriber Identity Module) card identifies your phone to the wireless network.

IMPORTANT: To make or receive phone calls and browse the Internet, you must first activate and insert the micro SIM card that comes with your phone. Also to use the Wi-Fi Calling feature, you must use the micro SIM card that comes with your phone.

Insert the micro SIM card

1. Detach the SIM card from its packaging.

2. Pull the back cover away from the phone.

3. Insert the micro SIM card, as shown, and close the back cover.

MEMORY

Your phone has an internal memory for you to store photos, videos, music, and more. Your phone **does not** have a slot for an external/removable memory card.

BATTERY

Your phone comes with an internal battery that you cannot remove. Please make sure to charge your battery fully before initial use.

For more information on how to conserve battery life, see the **Battery & Memory Management** section at the back of this guide.

Charge the battery

1. Insert the small end of the charger into the Charger/USB port, as shown.

2. Plug the other end into an electrical wall outlet or a USB port on a computer.

POWER

To turn the power on, press and hold the **Power/Lock** key on the top of your phone.

To turn the power off, press and hold the **Power/Lock** key and tap **Power Off**.

HOME SCREEN

Swipe your finger left or right to view more of your Home screen. You can customize each screen with widgets or shortcuts to your favorite applications.

Status bar

The Status bar appears at the top of every Home screen. Icons indicating the phone's status and new notification alerts appear on the Status bar.

Notification screen

To open the Notification screen, touch and drag the **Status** bar down.

Applications screen

To access the Applications screen, from any Home screen, tap the **Applications** icon. Swipe left or right to scroll through the screen. As you download new applications, they will appear on the Applications screen in alphabetical order.

You also have three options when viewing your Applications screen. Simply tap the icons on the bottom of the Applications screen to view:

- **All**
- **Frequent**
- **Downloads**

Unlock the screen

1. Quickly press the **Power/Lock** key to wake the display.
2. Drag the ring on the bottom of your screen up to unlock.

Add items to the Home screen

1. Swipe left or right to the desired Home screen.
2. Touch and hold an empty spot on the Home screen.
3. Tap **Widgets**, **Apps**, or **Shortcuts** at the bottom of the screen.
4. Drag and drop the item onto the desired Home screen displayed at the top.

Move or delete items on the Home screen

1. Touch and hold the item you want to move or delete.
2. Drag it to another location or to **Remove** at the top of the screen.

Change Home screen wallpaper

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Tap **Personalize**.
4. Tap **Wallpaper**.
5. Tap **HTC wallpapers**, **Live wallpapers**, or **Gallery**.
6. Scroll to and tap the desired image.
7. Tap **Save** or **Apply**.

RINGTONES

Set incoming call ringtone

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Tap **Personalize**.
4. Tap **Sound** at the bottom of the screen.
5. Tap **Ringtone**.
6. Tap the desired ringtone.
7. Tap **Apply**.

Set notification sound

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Tap **Personalize**.

4. Tap **Sound** at the bottom of the screen.
5. Tap **Notification sounds**.
6. Tap **Default notification**, **Message**, **Calendar**, **Email**, or **Task**.
7. Tap the desired sound.
8. Tap **Apply**.

VOLUME

Set call volume

While on a call, press the **Volume** key up or down to adjust.

Set other volume

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Settings**.
3. Tap **Sound**.
4. Tap **Volumes**.
5. Touch and drag the sliders to the desired level.
6. Tap **OK**.

Activate dial pad touch tones, touch sounds, and screen lock sound

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Settings**.

3. Tap **Sound**.
4. Tap to select the **Dial pad touch tones**, **Touch sounds**, or **Screen lock sound** check boxes.

Silence ring and notification volume

From any Home screen, press the **Volume** key down until you see the **Silent mode** icon.

VOICEMAIL

Use voicemail

To call and set up voicemail:

1. From any Home screen, tap the **Phone** 📞 icon.
2. Touch and hold **1** to call voicemail.
3. Follow the instructions to set up your voicemail account.

To reset the voicemail password to the last four digits of your phone number:

1. From any Home screen, tap the **Phone** 📞 icon.
2. Tap **#793#**.
3. Tap **Call**.
4. Tap **OK**.

Use Visual Voicemail

Visual Voicemail allows you to view a list of your voicemail messages and play them in any order.

To set up Visual Voicemail:

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Visual Voicemail**.
3. Tap **Next** to activate Visual Voicemail.
4. Tap **Done**.

To check Visual Voicemail:

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to play.
4. Tap the **Play** ▶ icon.

To delete Visual Voicemail messages:

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to delete.
4. Tap the **Delete** ✖ icon.
5. Tap **OK**.

To reply to Visual Voicemail messages:

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Visual Voicemail**.
3. Tap the voicemail message you want to reply to and tap the **Phone** icon.

CONTACTS

Add new contact

1. From any Home screen, tap the **Phone** 📞 icon.
2. Enter the contact's phone number.
3. Tap **Save to People**.
4. Tap **Create new contact**.
5. Read the message about saving the contact and tap **OK**.
6. Enter the contact's information.
7. Tap **Save**.

Call contact from the contacts list

1. From any Home screen, tap the **Phone** 📞 icon.
2. Tap **People** at the bottom of the screen.
3. Tap the contact.
4. Tap the contact's phone number. If there are multiple numbers, tap the desired number to call.

CAMERA & VIDEO

Take a picture

1. From any Home screen, tap the **Applications** icon.
2. Tap **Camera**.
3. Frame your subject.
4. Tap the **Shutter** icon to capture. Pictures are saved to **Applications** > **Gallery**.

Record a video

1. From any Home screen, tap the **Applications** icon.
2. Tap **Camera**.
3. Frame your subject.
4. Tap the **Video Recorder** icon to begin recording.
5. Tap the red flashing **Record** icon to stop. Videos are saved to **Applications** > **Gallery**.

EMAIL SETUP

Set up Gmail™

1. From any Home screen, tap the **Applications** icon.
2. Tap **Gmail**.
3. Tap **Existing** or **New**.
4. Follow the on-screen instructions.

Set up Internet email

1. From any Home screen, tap the **Applications** icon.
2. Tap **Mail**.
   Note: If you have already set up an email account, tap **Menu** > **New account**.
3. Tap the desired email provider.
4. Enter your email address.
5. Tap the **Password** field and enter your password.
6. Tap **Next**.
7. Enter a name for your account (optional).
8. Enter the name you want displayed on outgoing messages.
9. Tap **Finish setup**.

Set up corporate email

1. From any Home screen, tap the **Applications** 🎛 icon.

2. Tap **Mail**.
   Note: If you have already set up an email account, tap **Menu** > **New account**.

3. Tap **Microsoft Exchange ActiveSync**.

4. Enter your email address.

5. Tap the **Password** field and enter your password.

6. Tap **Manual setup**.

7. Enter additional account information, as necessary.

8. Tap **Next**.

9. Modify the account options, as desired, and tap **Next**.

10. Enter a name for your account.

11. Tap **Finish setup**.
    Contact your company's IT department if you need more help.

WI-FI

Your phone can connect to the Internet using Wi-Fi.

Turn on Wi-Fi

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Tap the **On/Off** button for Wi-Fi.

Connect to Wi-Fi networks

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Make sure Wi-Fi is turned on.
4. Tap **Wi-Fi** to display a list of available Wi-Fi networks.
5. Tap the network you want to use.
6. If necessary, enter the network password and tap **Connect**.

WI-FI CALLING

IMPORTANT:

Wi-Fi Calling requires that you use the SIM card that comes with your phone. A different SIM card will not work if you want to use Wi-Fi Calling.

Also, you must register your address for 9-1-1. **Wi-Fi Calling will not work until you have registered for 9-1-1** by logging into your account at **www.t-mobile.com**. Go to your profile and click **Customer Info**.

About Wi-Fi Calling

Wi-Fi Calling can improve your coverage and allows you to make phone calls and send messages over a Wi-Fi network (when a Wi-Fi network is available). Unless your rate plan provides otherwise, Wi-Fi Calling minutes count the same as T-Mobile cellular calling minutes on your phone bill.

- To use Wi-Fi Calling, you must first turn on Wi-Fi, connect to a Wi-Fi network, and then turn on Wi-Fi Calling.

- When the Wi-Fi Calling feature is on, your phone displays the **Wi-Fi Calling** icon on the Status bar.

- To stay on a Wi-Fi call, you must remain within range of the Wi-Fi network. Your call will drop as you leave the Wi-Fi range. When your Wi-Fi signal weakens, your phone will beep and display a warning message alerting you that your call will drop if the signal gets weaker.

Wi-Fi Calling offers three connection options:

- **Wi-Fi Preferred:** All calls are made over an available Wi-Fi network. If there are no available Wi-Fi networks calls are made over the cellular network.

- **Cellular Preferred:** All calls are made over the cellular network unless the cellular network is not available, then calls are made over an available Wi-Fi network.

- **Wi-Fi Only:** All calls are made over an available Wi-Fi network. If there are no available Wi-Fi networks, your calls will not connect.

Turn on Wi-Fi Calling

1. Make sure Wi-Fi is on.
2. From any Home screen, tap
   the **Applications** 🎹 icon.
3. Scroll to and tap **Settings**.
4. Under Wireless & Networks, tap **More**.
5. Tap **Wi-Fi Calling** to turn it on or off.

When you see the **Wi-Fi Calling** 🌐 icon on
your Status bar, you are ready to make phone
calls and send messages over the Wi-Fi
network.

If you choose to turn off Wi-Fi Calling, you can
still stay connected to Wi-Fi for data usage.

Set connection preferences

1. From any Home screen, tap
   the **Applications** 🎹 icon.
2. Tap **Settings**.
3. Under Wireless & Networks, tap **More.**
4. Tap **Wi-Fi Calling** to turn it on.
5. Tap **Wi-Fi Calling Settings**.
6. Tap **Connection Preferences**.
7. Tap **Wi-Fi Preferred, Wi-Fi
   Only**, or **Cellular Preferred**.
8. Tap **OK**.

SMARTPHONE MOBILE HOTSPOT

Share your mobile data connection with other devices wirelessly by turning your phone into a portable Wi-Fi hotspot.

To use your phone's hotspot capability, you must have the Smartphone Mobile HotSpot service added to your rate plan.

When Smartphone Mobile HotSpot is turned on, your phone displays the Mobile HotSpot icon on the Status bar.

NOTE: You cannot use Wi-Fi and use your phone as a hotspot at the same time.

Turn on Smartphone Mobile HotSpot

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Under Wireless & Networks, tap **More**.
4. Tap **Mobile Hotspot & tethering**.
5. Tap to select the **Mobile Hotspot** check box.

Your phone starts broadcasting its Wi-Fi network name (SSID).

Configure Smartphone Mobile HotSpot

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Settings**.
3. Under Wireless & Networks, tap **More**.
4. Tap **Mobile Hotspot & tethering**.
5. Tap **Mobile Hotspot settings**.
6. Tap **OK**.
7. Tap to clear the **Mobile Hotspot** check box to turn off, if necessary.
8. Tap the **Router name (SSID)** field and enter a new SSID name, if desired.
9. Tap the **Security** drop-down menu.
10. Tap **WEP (128)**, **WPA (TKIP)**, or **WPA2 (AES)**.
11. Tap the **Password** field and enter a password.
12. Tap **Manage users**.
13. Tap to select the **Allowed users only** check box.
14. Tap **OK**.
15. Tap the **Max. connections** drop-down menu.
16. Tap the desired number of users.
17. Tap **Done**.

TETHERING

Share your phone's mobile data connection with a single computer by tethering.

To use your phone's tethering capability, you must have the Smartphone Mobile HotSpot service added to your rate plan.

When tethering is turned on, your phone displays the **Tethering** icon in the Status bar.

- For more information on tethering, go to **www.android.com/tether**.

- For Windows XP, you must first install the driver on your computer before you can tether. To install the driver, go to **www.android.com/tether**.

- When you connect your phone to a computer with a USB cable, you can either share your mobile data connection by tethering or you can share files—you cannot do both. Do not turn on tethering if you want to use your computer to access your phone's memory card.

Tether your phone

1. Connect your phone to a
   computer with a USB cable.
2. Tap **USB tethering**.
3. Tap **Done**.
4. Tap **Windows** or **Mac OS X**.

Your phone starts sharing its wireless network
data connection with your computer via the
USB connection.

Note: You can also turn on/off tethering by tapping
the **Applications** icon > **Settings** > **More** >
Tethering & portable hotspot > **USB tethering**.

BLUETOOTH®

Your phone comes with Bluetooth connectivity,
a wireless technology that enables a data
connection between your phone and a
Bluetooth headset or other Bluetooth device
(sold separately).

Prepare Bluetooth headset

Make sure that the headset is fully charged and
in pairing mode. Refer to the headset's user
manual for more information.

Turn on Bluetooth and pair with headset

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Settings**.
3. Tap the **On/Off** button to turn on Bluetooth.
4. Tap **Bluetooth**. Your phone will scan for and display a list of available Bluetooth devices.
5. From the list, tap the headset you want to pair with your phone.
6. If necessary, enter the PIN or passcode.
7. Tap **Pair** or **OK**.

BATTERY & MEMORY MANAGEMENT

Optimize battery life

There are some things that you can do to optimize your phone's battery life.

Turn off Wi-Fi, Bluetooth, and GPS

1. From any Home screen, tap the **Applications** icon.
2. Tap **Settings**.
3. Tap the **On/Off** buttons for Bluetooth and Wi-Fi to turn off.
4. Tap **Location**.
5. Tap **GPS satellites** check box to turn off.

Adjust backlight duration

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Settings**.
3. Tap **Display & gestures**.
4. Tap the following to adjust:

   - **Brightness** and drag the bar to the left to reduce screen brightness. Tap **OK**.

   - **Sleep** and tap the desired timeout duration.

Optimize memory

Use Task Manager

Use Task Manager to free up memory by stopping applications that you are not currently using.

1. From any Home screen, tap the **Applications** icon.
2. Tap **Task Manager**.
3. Tap **X** to the right of the application name to stop running.

Free up more space

Free up storage space by clearing out application caches and moving or uninstalling unused apps.

1. From any Home screen, tap the **Applications** ▦ icon.
2. Tap **Settings**.
3. Tap **Storage**.
4. Tap **Make more space**.
5. At the Clear Caches screen, tap **Only rarely used apps** or **All applications**.
6. Tap **Next**.
7. At the Application Storage screen, tap **Move apps to phone storage** or **Uninstall apps** and follow the on-screen instructions.
8. Tap **Next**.
9. At the Mail & Message Storage screen, adjust mail and messages settings to make more space.
10. Tap **Next**.
11. Tap **Finish**.

Delete old text messages

1. From any Home screen, tap the **Applications** icon.
2. Tap **Messages**.
3. Tap **Menu** on the top right of the screen.
4. Tap **Settings**.
5. Tap **General**.
6. Tap to select the **Delete old messages** check box to automatically delete text messages when the limit is reached.

Reduce text message limit

1. From any Home screen, tap the **Applications** icon.
2. Tap **Messages**.
3. Tap **Menu** on the top right of the screen.
4. Tap **Settings**.
5. Tap **General**.
6. Tap **Text message limit**.
7. Enter the desired number of messages you wish to save.
8. Tap **OK**.

Power reset your phone

In case you need to power reset your phone, just press and hold the **Power** key for about 10 seconds. Your phone will restart.

CARING FOR YOUR PHONE

Make it last

Your phone is a complex electronic device; think of it as a mini-computer. Here are some tips to help you extend the life of your new phone.

Do not get your phone wet. **Water will damage your phone and accessories**. Even a small amount can cause damage.

Protect your phone's touch screen. Your phone's touch screen is delicate. Guard against scratches by using a screen protector or by keeping it in a protective case.

Use the original manufacturer's batteries and accessories. Non-approved accessories can harm you and damage your phone.

Do not use damaged accessories. If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer. Do not attempt to charge your phone if the charger has received a sharp blow, been dropped, or is otherwise damaged; doing so may damage your phone.

ACCESSORIES

Whether you want a charger, a fashionable carrying case, a Bluetooth headset, or you just want to browse for fun extras, T-Mobile is the place to shop for all your phone accessories. Here are a few examples…

Screen Protector   **Charger**

To purchase accessories for your phone, visit T-Mobile.com, call 1.800.204.2449, or visit your nearest T-Mobile store.

Accessory selection subject to change and may vary by location.

SAFETY TIPS

Consider device compatibility

If you have a pacemaker or hearing aid, check with your doctor to make sure it is safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer.

Drive safely

When you are driving, T-Mobile encourages you to use your phone in a safe and sensible manner. Here are a few tips:

- Assess road conditions before answering your phone. Your safety is more important than any call.

- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.

- Keep your phone close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.

- Pre-program frequently used numbers into your phone for easy, one-touch dialing.

- Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling, this phone may or may not permit its location to be approximated during a 9-1-1 call.*

* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength, and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped, or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions and Privacy Policy for additional service restrictions and details.

ADDITIONAL INFORMATION

Use of some features or services may incur separate, additional charges and/or require a qualifying data plan.

Wi-Fi: Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions.

Tethering and Smartphone Mobile HotSpot: Qualifying data plan and Smartphone Mobile HotSpot add-on feature required; subject to data usage permitted under data plan.

Messaging/Data: You will be charged for all messages and data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. **Your data session, plan, or service may be slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate

amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

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Hearing Aid Compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the

manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Devices, accessories, and screen images are simulated. See brochures and the **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi Calling.**

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