MASTER YOUR DEVICE

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DROID RAZR

verizon | MOTOROLA

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WELCOME

THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the power of America's largest and most reliable wireless network. So go ahead, make yourself heard.

This guide will show you how to unleash the power of your new device. Additional assistance is at your fingertips at **verizonwireless.com**. Customer Service is available at 1-800-922-0204 or at any Verizon Wireless Store. You can download a comprehensive User Guide at **support.vzw.com/phones**, or call 1-800-734-5870 to order the printed User Guide.

Note: Screen images and icons are simulated. Actual displays may vary. Instructions in this guide may change depending on the software version on your device.

IMPORTANT CUSTOMER INFORMATION

Many services and applications offered through your device are provided by third-party developers. Before you use, link to or download a service provided by a third party, or an application such as

a non-Verizon Wireless location-based GPS type service, chat room, marketplace or social network from your device, you should review the terms and privacy policy of the service or application. Personal information you submit may be read, collected or used by the service or application provider and/or other users of those forums.

Verizon Wireless is not responsible for any information, content or services you access, download or use from the Internet. You are responsible for maintaining virus and other Internet security protections when accessing services. For additional information, visit the Verizon Content Policy at **responsibility.verizonwireless.com**. Your Verizon Wireless Customer Agreement Terms and Conditions and certain other specially identified terms govern your use of any Verizon Wireless products and services.

MY VERIZON

Save time. Save money. Register now at **verizonwireless.com/myverizon**.

- **Manage your account.** Quickly check your voice, text and data usage or make adjustments to your plan at any time.
- **Get personalized support.** My Support answers your questions quickly.
- **Pay bills your way.** Go green and set up Paperless Billing, make a one-time payment, or use Auto Pay and never worry about missing a payment.
- **Much more.** Transfer your contacts in no time with Backup Assistant™, move your media, pick your Friends & Family®, or set some boundaries for your kids.

Caution: Before assembling, charging or using your smartphone for the first time, please read the important legal and safety information packaged with your smartphone.

SMARTPHONE FEATURES

Micro USB Connector

Micro HDMI Connector

HD Webcam

Micro SIM Slot

microSD Slot

Menu

Home

3.5mm Headset Jack

Power Key
Press = sleep
Hold = power

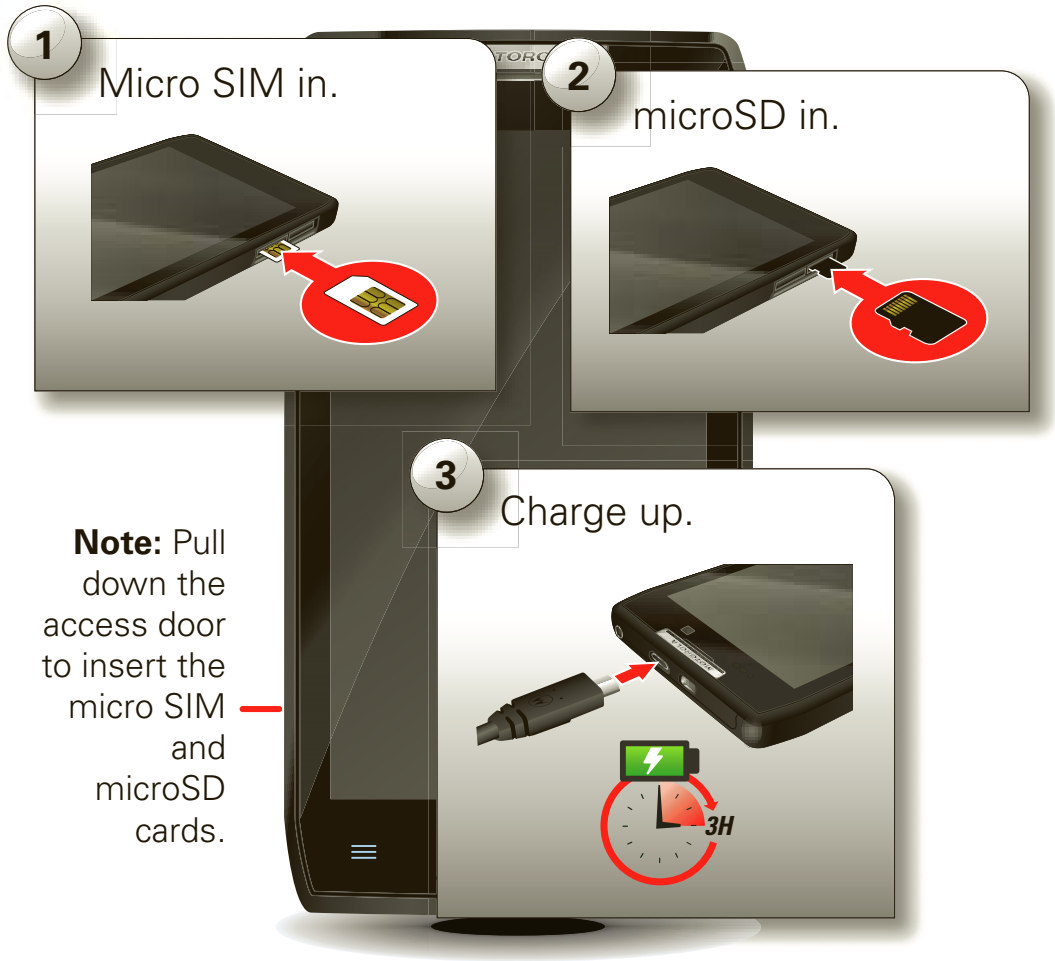
Volume Keys

4.3" Super AMOLED Advanced Touchscreen

Search

Back

ASSEMBLE & CHARGE BATTERY



Note: This product uses a non-removable battery. The battery should only be replaced by a Motorola-approved service facility. Any attempt to remove or replace your battery may damage the product and void your warranty.

Tip: In the unlikely event that your device becomes unresponsive, try a forced reboot—press and hold both Power and the down volume key for 10 seconds.

TURN ON YOUR SMARTPHONE FOR THE FIRST TIME

It's important to fully charge the battery before turning on your smartphone.

Record your Google account information for future reference.

Username: _____@gmail.com

Password: _____

Note: You don't need to have a Google Gmail account to use your phone. Feel free to skip this step if you don't have a Gmail account.

Note: If you have an existing Google Gmail account, your contacts from that account are synced to your smartphone.

Note: Your smartphone supports data-intensive apps and services. It is strongly recommended that you purchase a data plan to meet your needs.

SET UP YOUR SMARTPHONE

When you turn on your smartphone for the first time, you can quickly set up various accounts such as Google™, Corporate Sync, email, and social networking sites. Simply follow the on-screen instructions.

For more information on how to set up your email, visit **smartphones.verizonwireless.com**. Click on the Smartphone Support tab and select your smartphone.

ADD ACCOUNTS

Follow these steps to add more email or social networking accounts after you've already completed initial setup:

1. From the home screen, touch to see your applications.
2. Touch **My Accounts** › **Add account** › *account type*, and follow the prompts to set up your account.

BACKUP ASSISTANT™

Backup Assistant is a free service from Verizon Wireless that saves your smartphone's contacts to a secure server. If your smartphone is lost or damaged, or if you upgrade to a new smartphone, Backup Assistant will restore your contacts.

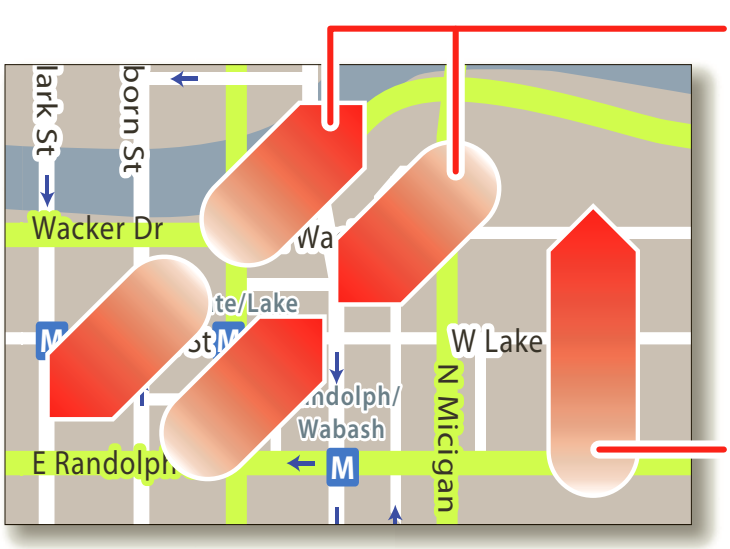
From the home screen, touch Menu › **Settings** › **Backup Assistant+ Contacts** , and then enter your password.

Note: Subject to specific terms of use. Results may vary based on backup schedule and other factors. See **verizonwireless.com/backupassistant** for more details.

TOUCHSCREEN TIPS

Here are some tips on how to navigate around your smartphone.

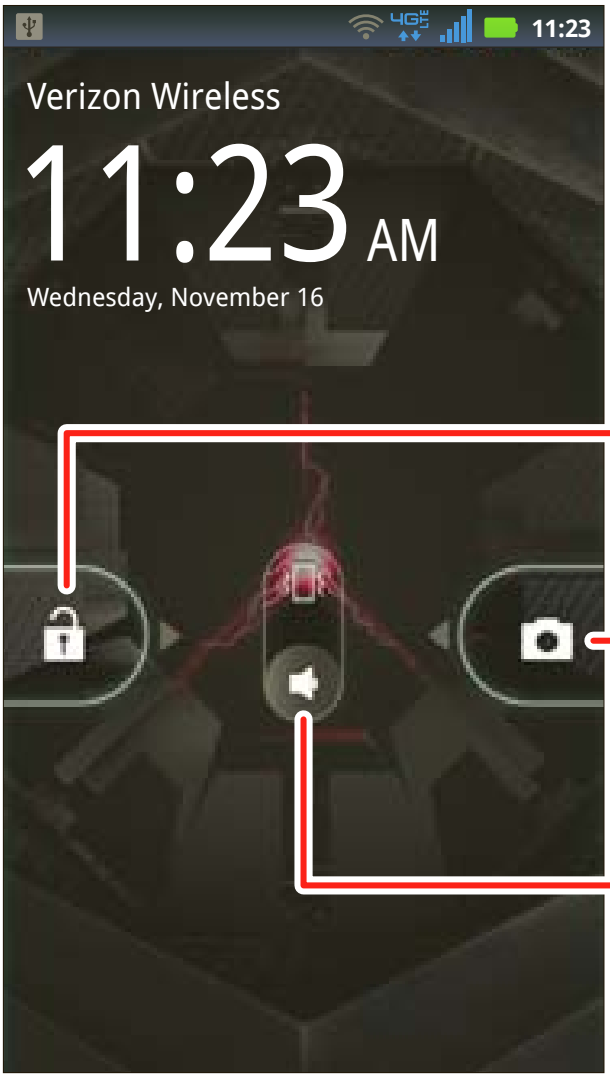
- **Touch:** Choose an icon or option.
- **Touch & hold:** Show options.
- **Drag:** Scroll or move slowly.
- **Flick:** Scroll or move quickly.
- **Zoom:** Slide fingers apart or together to zoom in or out on Google Maps™, web pages, or photos. You can also *double-touch* (tap twice, quickly) on the screen to zoom in or out.



LOCK & UNLOCK TOUCHSCREEN

To lock the screen, press Power, or let the screen time out (don't press anything).

To unlock the screen, press Power, then drag to the right.



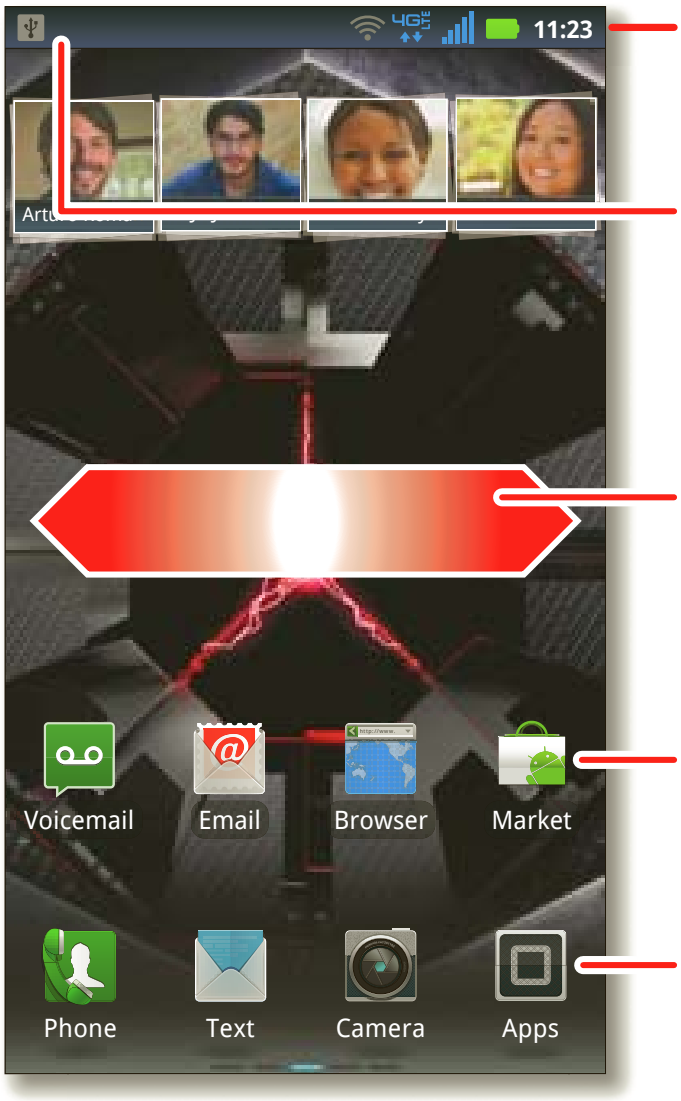
Drag to the right to unlock the screen.

Drag to the left to activate the camera.

Drag up to turn sound off.
Drag down to turn sound back on.

HOME SCREEN

Use the home screen to see what's most important to you—you'll see it when you turn on your phone or touch Home from another screen.



Phone Status Bar

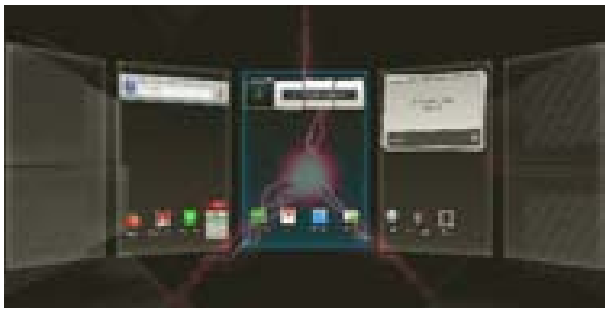
Notifications
Drag this bar down to see details.

Flick left or right to see more panels of widgets & shortcuts.

Shortcuts
Touch to open.

Open the app menu.

Tip: From the home screen, touch Home to see thumbnails of the five home screen panels. Touch a thumbnail to go to the panel.

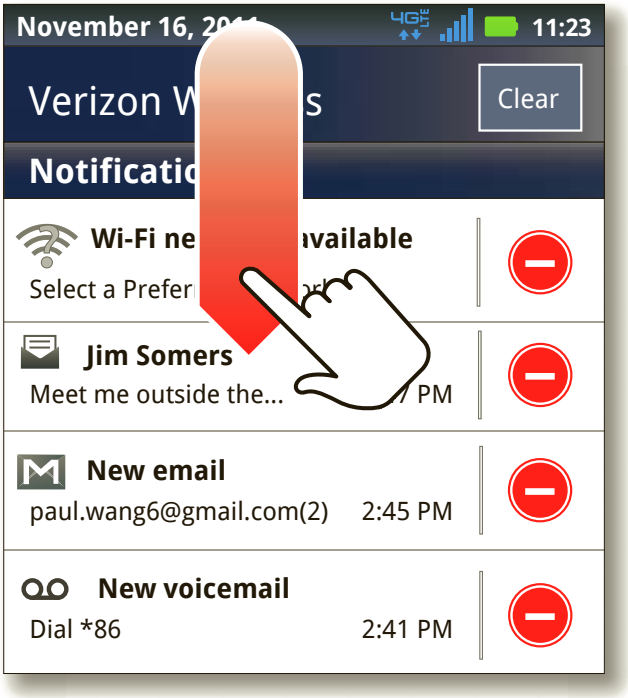


To add an app shortcut to the home screen, touch and hold an empty spot on the home screen, touch **Shortcuts**, and select a shortcut.

To change one of the shortcuts in the *dock* row at the bottom of the home screen (except for the app menu icon), touch and hold the dock shortcut, then select the shortcut you want to replace it.

NOTIFICATIONS

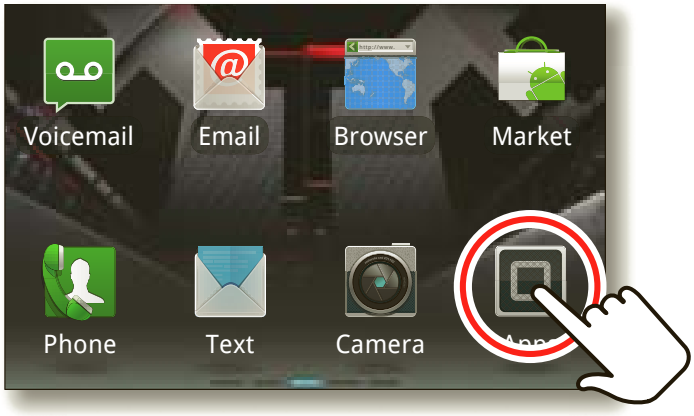
Icons at the top of the screen notify you about messages and smartphone status. To see your notifications, touch the status bar and drag it down. Touch a notification to select it.



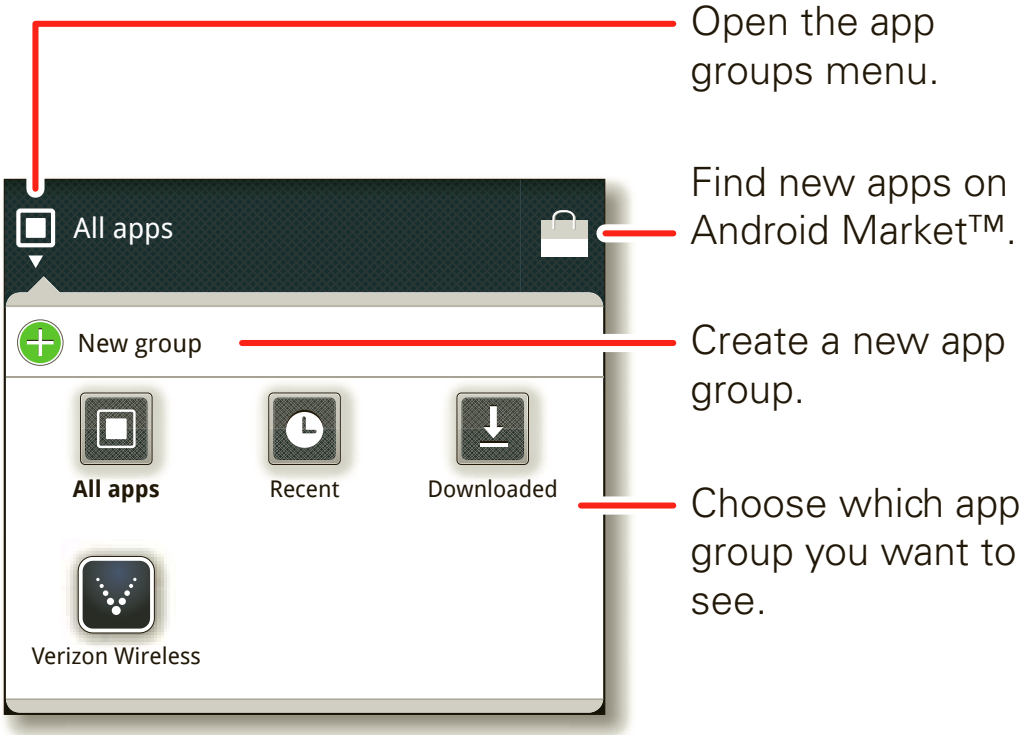
To dismiss a single notification, touch . To dismiss all notifications, touch Clear.

APP MENU

You can find all of your apps in one place. From the home screen, touch to open the app menu. Flick left and right to see all of your app panels.



From the app menu, touch to view or create app groups.

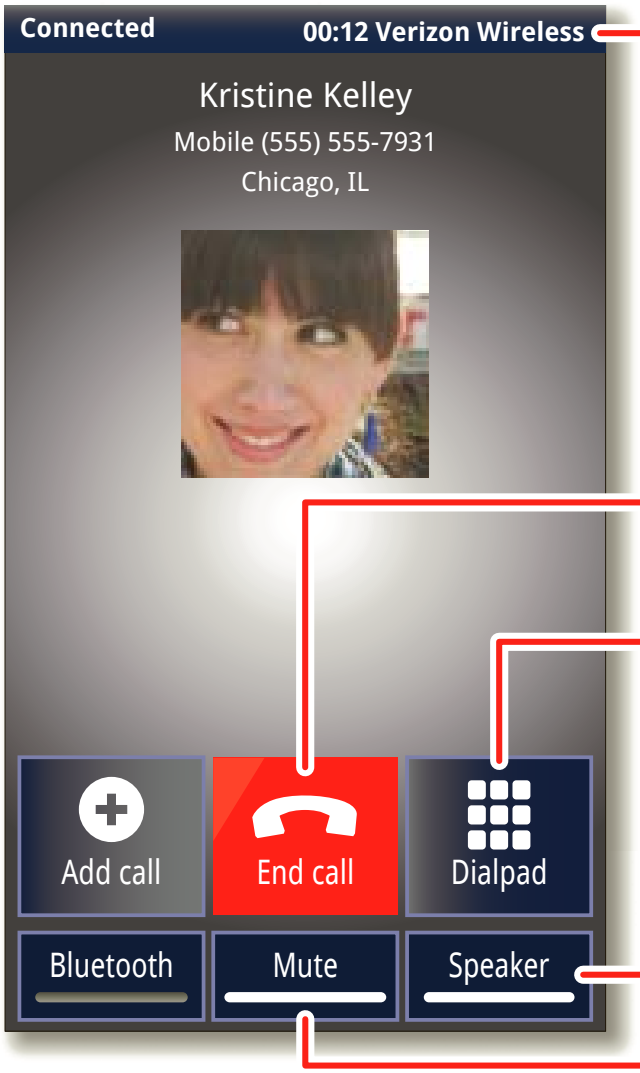


To close the app menu, touch Home or Back .

MAKE & ANSWER CALLS

To make a call, touch **Phone**, enter a number, then touch .

Tip: If the screen is locked, drag to the right first.



Call Timer

End Call
Hang up.

Dialpad
Enter numbers during a call.

Speakerphone
Turn the speakerphone on or off.

Mute
Mute or unmute the call.

To answer a call when the screen is active, touch Answer. When the screen is locked, answer by dragging to the right.

To ignore a call when the screen is active, touch Ignore. When the screen is locked, ignore the call by dragging to the left. Your smartphone gives you the option to send a text message to the caller. Select a message and touch **Ok** to send it, or touch **Cancel** to exit without sending a message.

Tip: To silence an incoming call alert, press Power or the volume keys.

Note: Your smartphone includes a proximity sensor. When you hold the smartphone to your ear, the display goes dark to prevent accidental touches. When you move the smartphone away from your ear, the display lights up again.

CALLING FEATURES

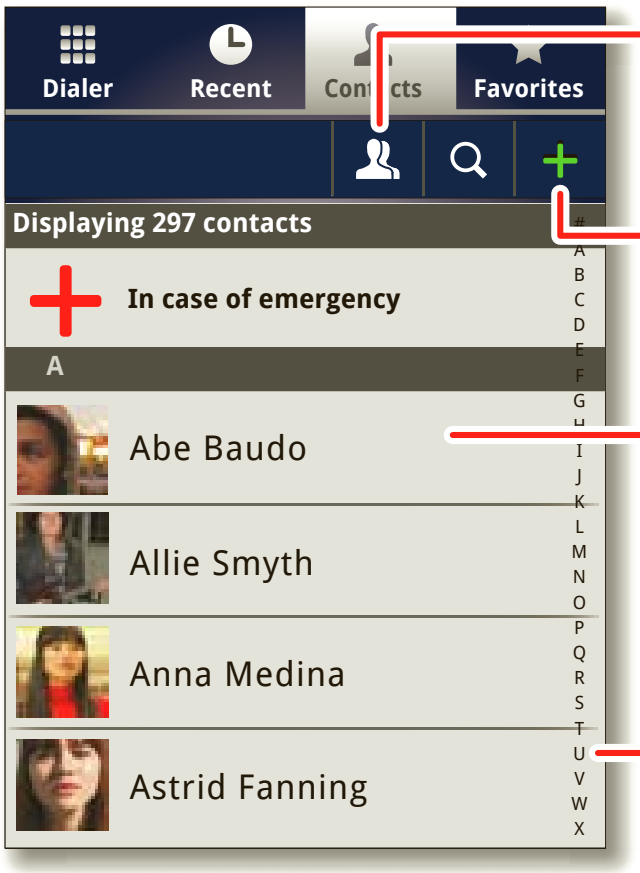
With our calling plans, you get the value and convenience of these features at no extra monthly charge:

- Basic voicemail
- Caller ID
- Caller ID blocking
- 3-way calling
- Caller forwarding

Note: Some of these calling features may incur additional usage charges and/or depend on digital service, so they may not be available in all areas. Go to **verizonwireless.com/welcome** for step-by-step instructions.

CONTACTS

Contacts like you've never had before, downloaded from your accounts. View, search, and use them your way. Touch > **Contacts**.



Group
Create & view groups of contacts.

Add contacts.

Contacts List
Touch to view contact information. Touch & hold to call, send a text message, & more.

Touch a letter to jump to contact names that start with that letter.

Tip: To search the list, touch to open a touchscreen keypad, then type a name. When you flick or drag the list, a scroll bar appears that you can drag to move the list faster.

VOICEMAIL

SET UP VOICEMAIL

1. Dial ***86** (***VM**). If you hear a greeting, touch # to interrupt it.
2. Follow the tutorial to select a password and record a voice signature.

ACCESS VOICEMAIL FROM YOUR SMARTPHONE

1. Dial ***86** (***VM**). If you hear your greeting, touch # to interrupt it.
2. Follow the prompts to enter your password and retrieve your messages.

ACCESS VOICEMAIL FROM ANY PHONE

1. Dial your wireless number. When you hear your greeting, touch # to interrupt it.
2. Follow the prompts to enter your password and retrieve your messages.

RESET YOUR VOICEMAIL PASSWORD

To learn how to reset your password or discover other features, visit **verizonwireless.com/myverizon**.

Note: Voicemail may not be available in some areas. Voice mailboxes not set up within 45 days will be cancelled. Your Verizon Wireless voice mailbox is not password protected until you create a password by following the setup tutorial. Airtime and other charges will be incurred when using voicemail from your wireless device. Mobile to Mobile minutes do not apply to voicemail retrievals; you will be charged to maintain your connection to voicemail. Verizon Wireless is not liable for missed messages or deletions of messages from your voice mailbox, even if you have saved them.

VISUAL VOICEMAIL

Visual Voice Mail displays a list of messages and allows you to choose which message to listen to or erase, without having to dial into your mailbox.

Setting up Visual Voice Mail:

1. If you are a new Verizon Wireless subscriber, first dial ***86** to set up your voicemail service.
2. From the home screen, touch **Voicemail** > **Subscribe to Visual Voice Mail** and follow the prompts to set it up.

Note: It may take up to five minutes for Visual Voice Mail to set up, and you need to store your voicemail password. Anyone who picks up your smartphone can access the voicemail, so you should lock your smartphone when not using it. To cancel your Visual Voice Mail service, go to **verizonwireless.com/myverizon** or contact

Customer Service. Visual Voice Mail is only available in the National Enhanced Services Coverage Area and only on select devices. Specific terms, conditions and monthly charges apply. Basic voicemail and V CAST Coverage Area are required and V Block must be removed to use Visual Voice Mail. Unless you subscribe to V CAST VPak, V CAST Mobile TV Select Package or Nationwide Premium Plan, downloading the Visual Voice Mail application will require approximately 1 MB of data. Data sent or received will be aggregated each month, rounded up to the next megabyte. Megabyte charges will not be incurred for using the Visual Voice Mail application after download to the device.

RINGTONES

To personalize your ringtones, touch Menu > **Settings** > **Sound** > **Phone ringtone** or **Notification ringtone**.

To assign a unique ringtone to a contact, touch > **Contacts**, open a contact, then touch Menu > **Options** > **Ringtone**.

Wi-Fi SEARCH & CONNECT

The Wi-Fi in range indicator appears in the status bar when a network is available. Drag down the status bar and touch the **Wi-Fi networks available** notification to select and connect to a network.

When Wi-Fi is turned off, touch Menu > **Settings** > **Wireless & networks** > **Wi-Fi settings** > **Wi-Fi** to turn on and scan. Touch a network to connect. When your smartphone is connected to the network, the Wi-Fi connected indicator appears in the status bar.

Tip: When you are in range and Wi-Fi is on, you will automatically reconnect to available networks you've connected to before.

Wi-Fi HOTSPOT

Caution: This application will significantly impact battery life. You may want to run this application with the charger connected.

Note: You need to subscribe to Wi-Fi hotspot service to use this feature. Contact Verizon Wireless for details.

Set up your smartphone as a Wi-Fi hotspot to provide portable, convenient internet access to other Wi-Fi enabled devices.

To activate your Wi-Fi hotspot, touch > **Mobile Hotspot** > **Mobile Hotspot**

When your Wi-Fi hotspot is active, other Wi-Fi enabled devices can connect by entering your hotspot's **SSID**, selecting a **Security** type, and entering the correct **Wireless password**,

Note: Risks can be associated with connecting to the public internet. It is highly recommended that you take steps to protect your computer from unauthorized access.

To set up and add encryption to your Wi-Fi hotspot, touch > **Mobile Hotspot** > **Configure Mobile Hotspot**.

PAIR A BLUETOOTH HEADSET WITH YOUR SMARTPHONE

To connect with a new device, you need to pair with it. You only need to do this once for each device—to connect again, just turn on the device.

1. Make sure the device you are pairing with is in discoverable mode.

   Note: Refer to the guide that came with the device for details.

2. Touch Menu > **Settings** > **Wireless & networks** > **Bluetooth settings**.
3. Touch **Bluetooth** to turn on and scan. If Bluetooth power is already on, touch **Scan for devices**.
4. Touch a device to connect.
5. If necessary, touch **OK**, or enter the device passkey (like **0000**) to connect to the device. When the device is connected, the Bluetooth connected indicator appears in the status bar.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.

APPS & FEATURES

VERIZON APPS

Make your smartphone do more with music, ringtones, wallpapers, apps and games. Check the latest scores. Keep up with Twitter and Facebook™. Even plan a vacation. We've got apps that help you do it all. Go to **verizonwireless.com**.

ANDROID MARKET™

Android Market provides direct access to apps, games, books, and movies that you can download and install.

Note: You need to be signed in to your Google account to use Android Market.

1. Touch > **Market**.
2. Scroll to and touch the app you want to install. Then, touch **Install** (if app is free) or **Buy**.

Note: If you need help or have questions about Android Market, touch Menu > **Help**.

Warning: To help prevent spyware, phishing, or viruses from affecting your phone or privacy, use apps from trusted sites, like **Market**.

THE WEBTOP APPLICATION

The webtop application instantly extends the capabilities of your smartphone. Connect to webtop-enabled accessories (sold separately) to expand your smartphone interface onto any full-sized HD display or monitor. The Firefox® browser gives you full Internet access. Surf the web, make a call, send a text, run Google Docs and other web apps. Multiple windows let you do it all at the same time—something other smartphones just can't do. The ability to add a full size USB or wireless keyboard and mouse makes it easy for you to edit documents or type long messages.

To automatically launch the webtop application, just connect your smartphone to any of the webtop-enabled accessories below (see "ACCESSORIES" on page 38).

- The **Motorola Lapdock™ 100** includes a 10.1" display, keyboard, and trackpad.
- The **HD Dock** connects to an HD display, plus any wireless keyboard and mouse. Also connect your favorite speakers via a 3.5mm audio jack.
- Use the **Adapter for webtop application** to connect and run the webtop app on any HD display.

MOTOCAST

Note: Copyright—do you have the right? Always follow the rules. See "Content Copyright" in your legal and safety information.

Stream or download music, pictures, videos, and documents from your computer directly to your smartphone. MotoCast lets you pull content from your home or work computers at blazing fast 4G LTE speeds, providing secure, nearly instant remote access to your files.

DEVICE SETUP

To get started, touch > **My Accounts** > **Add account** > **MotoCast ID**, and follow the on-screen instructions to create an account on your smartphone.

DESKTOP SETUP

MotoCast can be installed on one or more Microsoft™ Windows™ or Apple™ Macintosh™ computers to stream and download files. Your smartphone contains the application that needs to be installed on your computer. Connect your smartphone to the computer with a USB cable, and follow the on-screen instructions to install the application. When installed, log in to the same account you created on your smartphone, then select which computer files you want to share.

MOTOPRINT

Print email, documents, pictures, and contacts directly to shared printers on a Wi-Fi network—no printer drivers necessary. MOTOPRINT automatically discovers networked printers for you. You can even save your favorite printers and geo-tag their location for future use.

To print something from the **Email**, **Quickoffice**, or **Gallery** apps, open it and touch Menu > **Print**.

To print something directly from the **MOTOPRINT** app, touch > **MOTOPRINT**, then select a document type and follow the on-screen instructions.

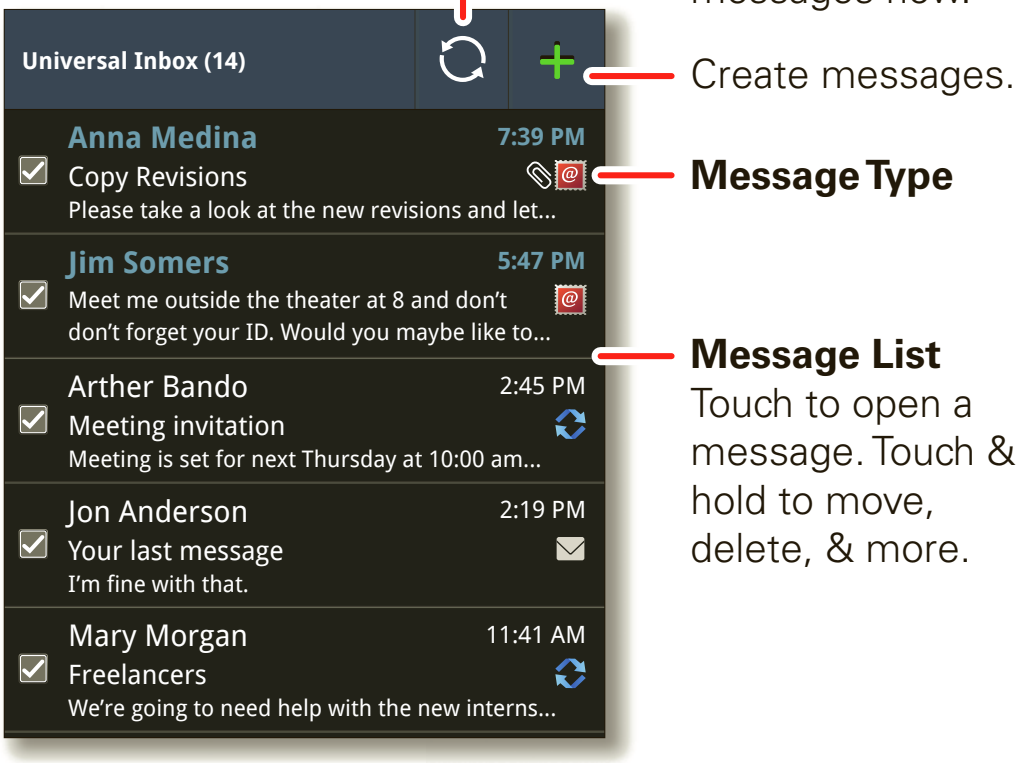
SMART ACTIONS

Tired of doing the same tasks over and over again? Let Smart Actions do them for you. You can create rules to do things like automatically dim the touch screen when the battery is low, set your ringer to vibrate at work, and set a different wallpaper at home.

For more information, touch > **Smart Actions**, then touch Menu > **Help**

MESSAGING

From the home screen touch ▣ › **Messaging** › **Universal Inbox**.

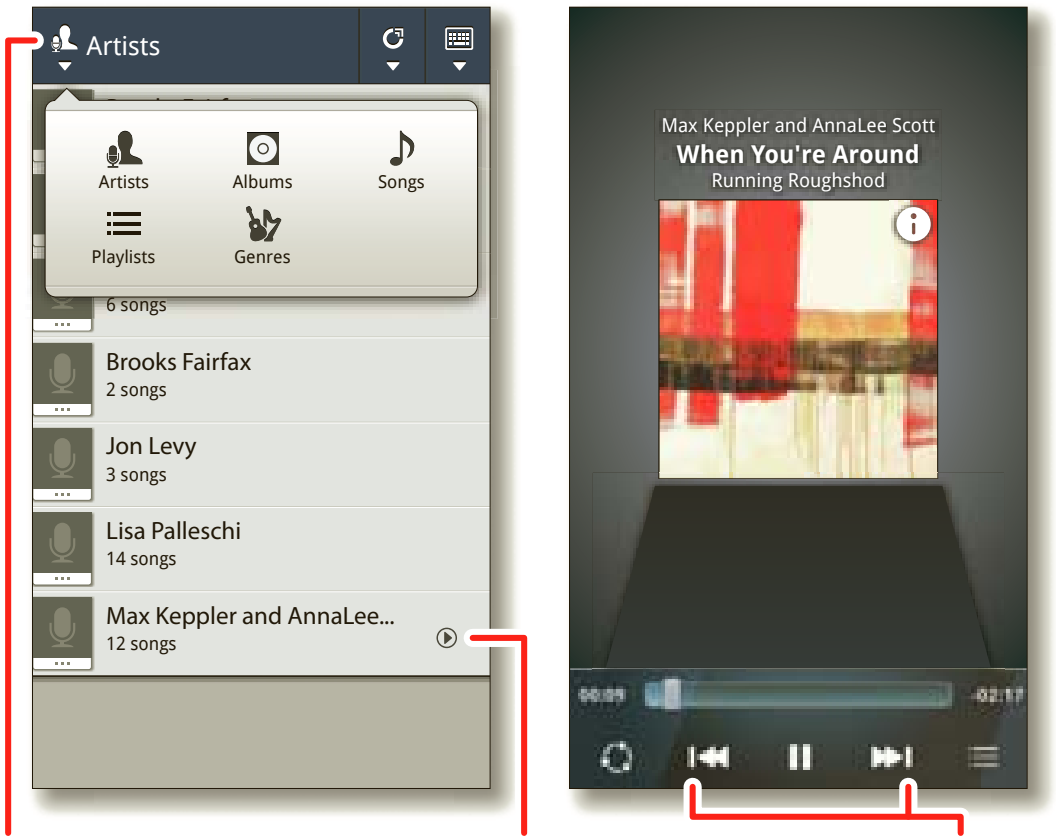


- To open a text message or social networking message and all of its replies, touch it.
- To respond to a text message, just open it and enter your response in the text box at the bottom.

Note: Text messages are charged in accordance with your messaging plan. Higher rates may apply for international text messaging (when available).

MUSIC

Keep your music with you! Put music on your phone, or stream music from your computer with MotoCast. From the home screen, touch > **Music** > **My library**.



Categories
Touch to select music by artist, album, song, playlist, or genre.

Last Played
Touch to play again.

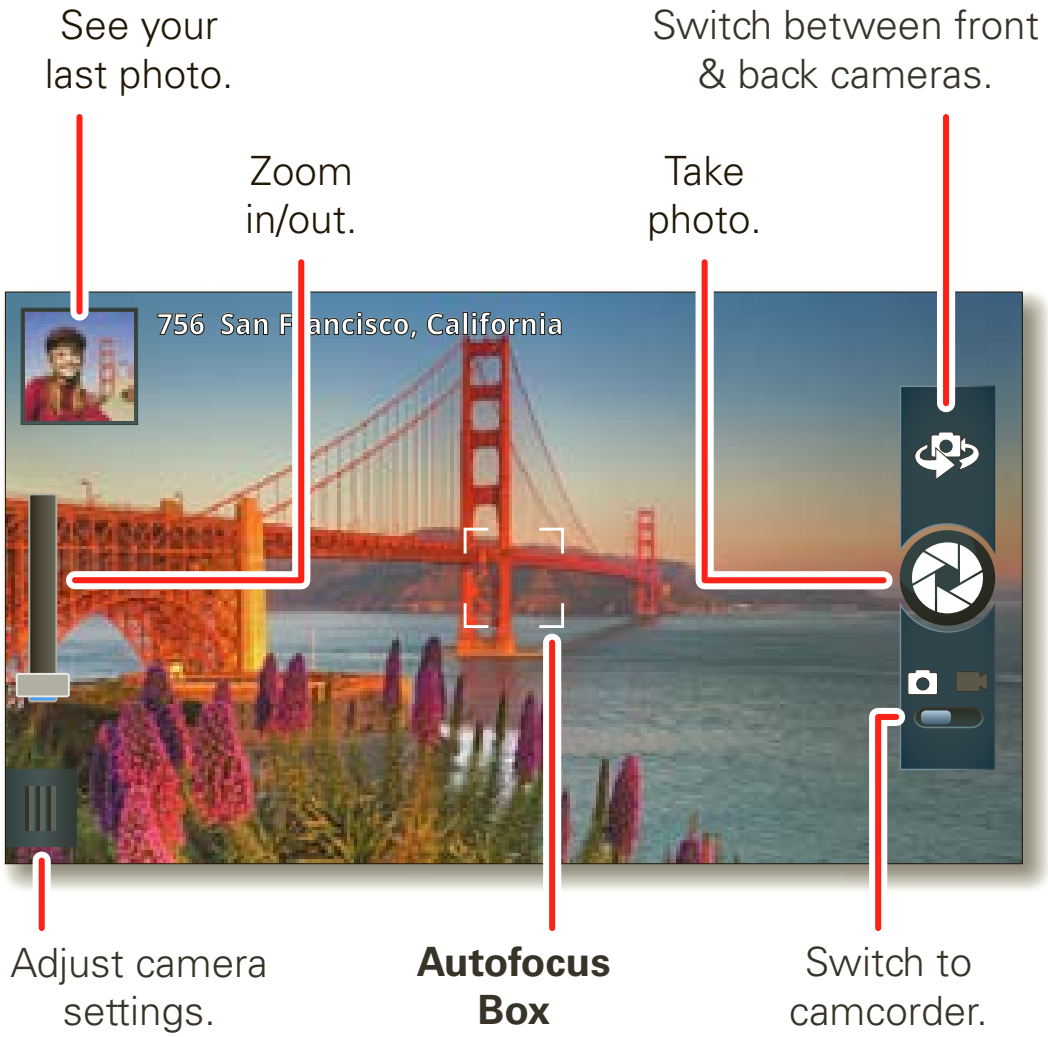
Music Controls

Tip: When a song is playing, you can add it to a playlist by touching Menu > **More** > **Add to playlist**.

PHOTOS

Take high-quality photos with your 8MP camera. From the home screen, touch > **Camera**.

Tip: From the phone unlock screen, drag to the left to activate the camera.

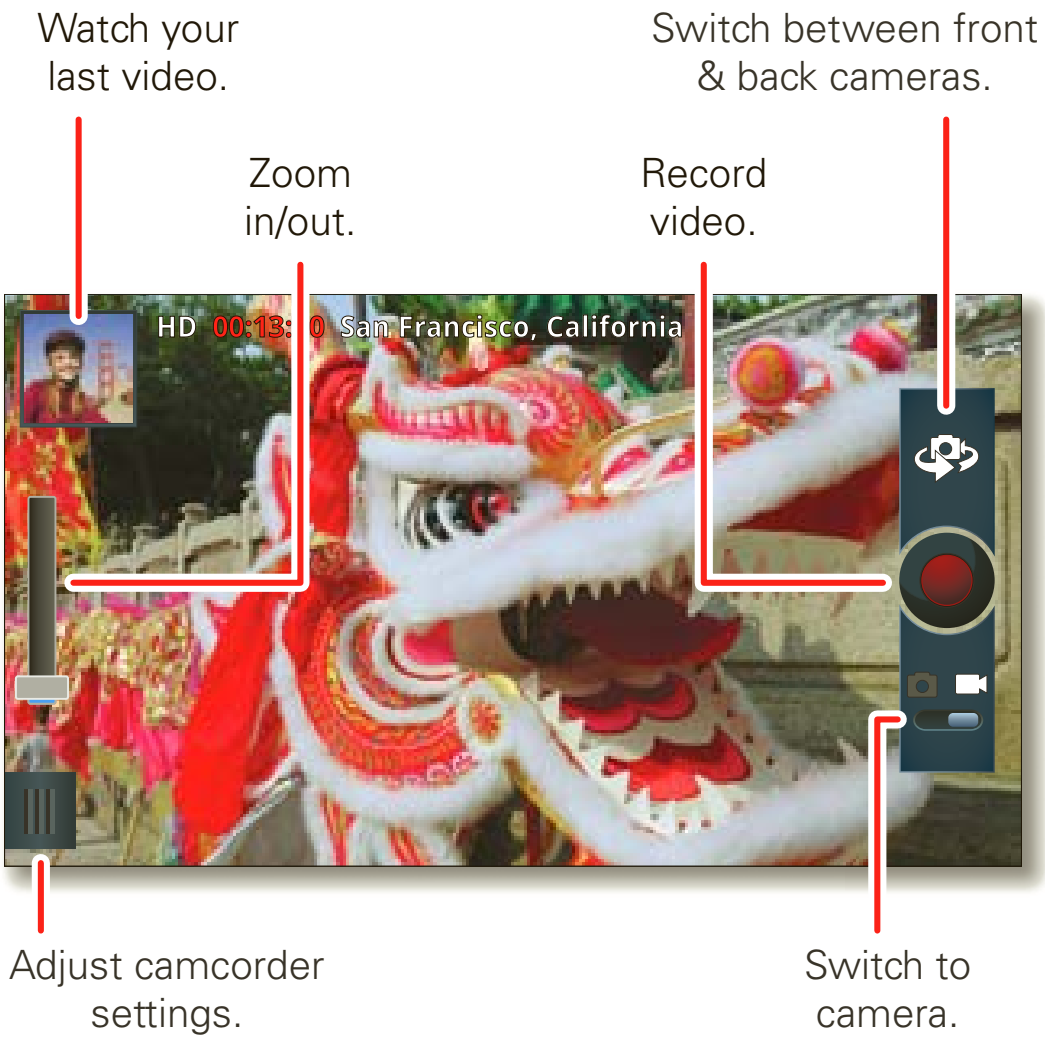


Tip: Press the volume keys to zoom in and out.

To take the photo, touch in the viewfinder.

VIDEOS

Capture HD videos with your 1080p HD camcorder. Upload your creations or send them to family and friends. From the home screen, touch > **Camera**, then drag the camera switch to the right to select the camcorder.



To record a video, touch in the viewfinder. To stop the video recording, touch again.

GALLERY

View all of your photos and your friends' photos/videos from different media sites like Picasa™, Flickr, PhotoBucket, and Facebook™. You can add comments to others' photos, and see comments that others have posted. You can even view photos stored on your computer with MotoCast. From the home screen, touch > **Gallery**.

MIRROR MODE

Watch your photo slideshow or recorded HD videos on your HDTV. Just connect your smartphone to an HDTV or monitor using an HD cable (sold separately). Everything you see on your display will appear on the big screen as well.

MOBILE WEB

Take the Internet with you wherever you go. You can read the latest news, get the weather, even watch Adobe® Flash® videos. From the home screen, touch **Browser**.

GAMES

Your taste is your own. Unique. Hundreds of games, from classics to the hottest new releases. Get them on your smartphone. Browse, buy and download games on your smartphone with Android Market. See "ANDROID MARKET™" on page 26.

VERIZON SAFEGUARDS

Your family; your call. Verizon safeguards give you peace of mind with Family Locator, Content Filters, Spam Controls, Usage Controls, and more. Go to **verizonwireless. com/familylocator**, **verizonwireless.com/spamcontrols**, or **verizonwireless.com/usagecontrols**.

VZ NAVIGATOR™

More than just directions, VZ Navigator gets you where you're going and keeps you informed once you get there. Receive traffic alerts, find gas prices and directions to the station, search local businesses, share your location with friends, or speed-dial roadside assistance. Go to **verizonwireless.com/navigator**.

Note: Download, subscription, and airtime required for use; only in National Enhanced Services Coverage Area; accuracy and completeness of information is not guaranteed; information about location of device will be used to deliver service. You must have

VZ Navigator added to your account in order for GPS features to work. Download, subscription and airtime required for use; airtime and data usage for download only. Roaming rates may apply.

TOTAL EQUIPMENT COVERAGE

Sign up for Total Equipment Coverage and if your device breaks, gets lost or stolen, or malfunctions after the manufacturer's warranty expires, you're covered. Total Equipment Coverage combines Verizon Wireless Extended Warranty and Asurion's Wireless Phone Protection. For details, go to **verizonwireless.com/equipmentprotection**.

GO GLOBAL

Verizon Wireless keeps you connected around the corner and around the world. For up-to-date information on destinations and rates, go to **verizonwireless.com/global**.

INTERNATIONAL LONG DISTANCE

You can call over 190 destinations from the U.S. with your Verizon smartphone. Simply add I-DIAL to your account and for reduced rates, select our International Long Distance Value Plan or for occasional international calls, use our Per-Minute Rates.

INTERNATIONAL TEXT MESSAGING

You can send text messages to customers on participating carriers in over 150 countries around the world. Visit **verizonwireless.com/internationalmessaging** for more details.

INTERNATIONAL ROAMING

Traveling outside of the U.S.? With any Verizon phone you can stay connected in over 40 destinations including Canada, Mexico, China, Israel, Brazil and Jamaica. Dial ***611** from your phone or call 1-800-922-0204 and speak with a Verizon Wireless representative to enable International Roaming. A full list of destinations and rates can be found at **verizonwireless.com/internationalroam**.

ACCESSORIES

The Total Package. DROID **RAZR™** *is* the total package! Highlight its abilities with a suite of accessories that turn your smartphone into a navigation device, a mobile cloud computing powerhouse, an HD media hub, or a stereo system.

Note: These accessories are available for purchase at Verizon Wireless locations.

MOTOROLA LAPDOCK™ 100

Sleek and lightweight with a built-in keyboard, Lapdock 100 looks like a slim laptop, but comes to life when you dock your DROID **RAZR**. Watch movies, edit documents, and browse the web with the latest Firefox® browser, all on the 10.1" screen. Best of all, the new Lapdock 100 connector is universal with most Motorola smartphones that are webtop-enabled,

so you can use Lapdock with your next Motorola smartphone.

HD DOCK

Connect to your HDTV and external speakers so you can watch movies, share pictures and home videos with friends, and browse the web—all on the big screen. HD Dock also enables the webtop application, giving you access to all of your smartphone's functions plus the full Firefox® browser and web applications on the same screen. Text, answer calls, browse the web—all on the big screen, all at the same time.

VEHICLE NAVIGATION DOCK

The Vehicle Navigation Dock provides easy access to maps, full turn-by-turn navigation, hands-free calling, and your favorite contacts—all while your smartphone stays charged. When you park your car, the Motorola Car Finder App automatically notes your location and provides directions back to the car, right on your smartphone.

P893 UNIVERSAL PORTABLE POWER PACK

The new P893 Universal Portable Power Pack is an on-the-go charger for your smartphone. Just plug the Power Pack into your phone and forget about running out of battery life. Charge your phone on the go, and have complete access to the phone while it charges.

HD CABLE

Use this high-speed 1080p HD cable to connect your smartphone directly to a compatible HD display or monitor, to experience your captured pictures and video on a larger screen.

ADAPTER FOR WEBTOP APPLICATION

With this simple adapter, you can connect your smartphone directly to an HDTV or monitor, and enjoy all the benefits the webtop application has to offer. Browse the web with the latest Firefox® browser, watch a video, or view your photos on the big screen. Simply connect the adapter to your smartphone and attach an HD cable to your TV.

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Motorola Mobility, Inc.
Consumer Advocacy Office
600 N US Hwy 45
Libertyville, IL 60048

www.motorola.com

Note: Do not ship your product to the above address. If you need to return your product for repairs, replacement, or warranty service, please contact the Motorola Customer Support Center at:

1-800-734-5870 (United States)
1-888-390-6456 (TTY/TDD United States for hearing impaired)
1-800-461-4575 (Canada)

Certain features, services and applications are network dependent and may not be available in all areas; additional terms, conditions and/or charges may apply. Contact your service provider for details.

All features, functionality, and other product specifications, as well as the information contained in this guide, are based upon the latest available information and believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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Caution: Motorola does not take responsibility for changes/modifications to the transceiver.

Product ID: DROID RAZR (Model XT912)
Manual Number: 68016485001-A

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4G LTE

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go to verizonwireless.com